



## **ACTIONS FOR THE CONTROL OF THE CORONAVIRUS**

In order to keep our facilities in optimal condition and avoid health risks to our guests and collaborators, several actions are being taken, among which we can highlight the following:

- Foam sanitizing dispensers were placed at the hotel entrances, both in Torre Norte and Torre Sur, inviting our guests and collaborators to disinfect their hands. Likewise, in each of the hallways of the rooms, a sanitizing dispenser has also been installed, so that our guests can disinfect their hands, both when entering and leaving the elevators.
- Our Housekeeper department is using a germicide in rooms to wash W.C., sinks, racks, etc., as well as making frequent cleaning cloths changes and finishing the cleaning of each room by spraying Lysol in strategic areas.
- Our Public Areas department is also using a germicide for cleaning bathrooms in general, performing cleaning cloths changes frequently and finishing cleaning by spraying Lysol in strategic areas.
- Cleaning of gym equipment and lounge chairs is being done with dosed chlorine sprayers, ensuring their disinfection and cleaning.
- In our internal areas, collaborators are being invited through short meetings to wash their hands and disinfect them before entering to take their food as well as at the end of the meal and reinforcing the issue of frequent or necessary hand washing as much as possible.
- In all of our Food and Beverage areas we are reinforcing International hygiene and safety processes to keep utensils, kitchen, tables, cutlery and everything within reach as sanitized as possible, avoiding any risk.

Costa Sur wants your stay to be as quiet and rewarding as possible, so do not hesitate to contact us if you have any questions or comments.

Thank you for your visit.

The Management.